

2012 Primary Election Record Book Audit  
County of Hawaii

D/P	Polling Places	Description of Situation	Action Taken
02-02	Edith Kanakaole Tennis Stad	2:00: Spoiled Ballot Mr Loeffler, Kenneth when he sign our poll book he signed on the wrong line. I Robyn put a line across and made my Int RIR in this box which belong to voter Lombe, Raymonda.	We advised Mr. Loeffler to use the DRE machine to vote be was having trouble reading the paper ballot and when he used the DRE machine he had assistance from Cloydred our P. O. which Mr Loeffler requested to have assistance since he didn't have his eye glasses with him at the time.
02-02	Edith Kanakaole Tennis Stad	Hollyn Johnson: Hawaii tribune herald	Called Kaleo at Control Center she gave OK to Hollyn being here and taking pictures.
02-02	Edith Kanakaole Tennis Stad	2:35om: Tuttle, Charles P 0181776 lin correct #; correct # 0181783 this is the right ballot # sharon Int SC	Poll Book and ballot issuing station 0-2 poll book PO Sharon Chaves recorded wrong number. I had her put a line through and make her initials CS next to scratch out number 0181776. The correct # 0181783
02-02	Edith Kanakaole Tennis Stad	3:13pm: Hart worker walked in with Info about all polls staying open until 7:30pm tonight	(Nothing noted)
02-02	Edith Kanakaole Tennis Stad	3:58pm: Needed to draw out our own page alpha C voter written in out bottom of page 298 Conol, Lorna J	Please turn page on back side we made our own page with lines to add on more voters.
02-02	Edith Kanakaole Tennis Stad	4:15pm Joan Choe & Elroy Chow has been voting at this location for years Not in our books called control center to check on voters voting place.	2 Control Center workers tried to find voter but unable they told Jamielynn that the 2 voters had to wait till General Election in November and the RAF that was made re-register and code # is General they got to vote at Hilo High School.
02-02	Edith Kanakaole Tennis Stad	4:20pm: Please include me at any meeting that involves making our General Election Day a much better, brighter, easy going Election Day.	(Nothing noted)
02-02	Edith Kanakaole Tennis Stad	5:00pm: Called Kiakaha School talked to Patty about sending Karen and erica at 6:30pm from our 02/02 Edith Kanakaole Tennis Stadium.	(Nothing noted)
02-02	Edith Kanakaole Tennis Stad	5:29pm: Personal being used because Election Phone died. Dead.	Using my 217-5163 need to contact

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02-02	Edith Kanakaole Tennis Stad	5:20pm: Call control Cneiter ask for Kaleo to ask about media Tim Bryan from KHON TV and Hawaii TV Now. Kaleo called started 5:29pm and ended at 5:39pm	tim did video for about 10 mins he was very nice he did exactly as he was told be german and thank everyone then went out.
02-03	Keaukaha Elem Sch	Patricia Grube: 6:20AM - allowed person to sign in at 615 - Karene Knowlton had worker cross out signature - Voter name TRACEY VEINCENT	
02-03	Keaukaha Elem Sch	Patricia Grube: 7:10AM - John Anderson had a fit and thru down his papers and snapped at us because I asked him to help at ballot box station and then Daimen told him he had to remain at ballot deomonstration station. He also had his rolled cigarette machine and cigarette tobacco left on table. Came late and left at 843am. Did not sign the oath of Pledge form	Called police to remove John Anderson from precinct because of his temper tantrum and terrible attitude to all of the 605am
02-03	Keaukaha Elem Sch	Patricia Grube: 7:30AM - emergency lock was not locked, keys fell of key bracelet. So after finding it we finally were able to lock machine it was 723am before we were able to lock machine. FOR ESCAN MACHINE	
02-03	Keaukaha Elem Sch	Patricia Grube: 9:15AM - Workers were not taught to have voters select a part on left side of ballot before voting on right side of ballot that has the different parties such as Republican, Democrat, Green, Non Partisan, Libertarian	
02-03	Keaukaha Elem Sch	Patricia Grube: 8:00AM -Daimen told workers to sign for a new ballot. And P.O's were told to initial the book CO's - were placed in wrong place in pollbook.	
02-03	Keaukaha Elem Sch	Patricia Grube: 6:30 - Supplies in box missing : phone number for 02-03 payroll authorization form missing had phone # 2.4 workarea phone didn't work (land line)	Called control Ben brought us a cell phone about 850am
02-03	Keaukaha Elem Sch	Patricia Grube: 6:00AM - No payroll form	Received Payroll slip at 1225pm
02-03	Keaukaha Elem Sch	Patricia Grube: 12:43PM - Voter Inolly Segawa wanted to use DRE #6300-changed mind and used paper ballot ESCAN instead ballot # 0182723 Precinct 02-03	
02-03	Keaukaha Elem Sch	Patricia Grube: 9:30am - Alberdine Pascual voted 3 times - twice by escan ballot #0182595, #0182600 - then voted DRE - Alberdines name was entered in the back of alpha P.	

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02-03	Keaukaha Elem Sch	Patricia Grube: 3:45PM - Brought Greer McKeen in to help us at Keaukaha because poll is opening till 7:30pm. I will keep her till 8:00pm. To help clean up and close because I lost 1 worker at 8:43am (John Anderson) 1 no show (Chanelle Brooks) Karlene Knowlton and tyra kanae are leaving at 6:00 because they have no one to watch the children	Control is sending me 2 workers and kanakaole polling place has sent me 2 workers. One is Greer McKeen
02-03	Keaukaha Elem Sch	Patricia Grube - Poll worker made corrections from fail safe list into alpha A & B's	
02-03	Keaukaha Elem Sch	Patricia Grube: ALL DAY - Johanna Flores a Poll worker spent most of the day texting on her cell phone. This was reported to me by 3 workers I asked her to not do this anymore but evidently it continued according to other workers.	
02-04	Waiakea Elem Sch	THOMAS K. ANAKALEA - OPENED 7:03. WAS ON PHONE W/ELECTIONS OFFICE.	TOLD THEM I WAS OPEN
02-04	Waiakea Elem Sch	THOMAS 7:45 - LOTS OF SPOILED BALLOTS.	NOTICED THAT BALLOTS DIDN'T HAVE PART SHADED. REMINDED VOTERS TO SHADE PARTY.
02-04	Waiakea Elem Sch	THOMAS 12:10 - VAO'S BEEN TOLD THAT ALTON WOULD CALL BACK. HE HASN'T YET. (45	HE CALLED BACK 5 MIN. AFTER NOTATIN MADE
02-04	Waiakea Elem Sch	2:34:00 AM - RECEIVED ABSENTEE BALLOTS (3)	
02-04	Waiakea Elem Sch	THOMAS 7:18PM - VOTER ON FAIL SAFE - DIDN'T VOT 2010 GENERAL	CALLED. TOLD TO UP DATE STATUS
02-05	Waiakea High Sch	Deanna J.K. Kackley 6:18A - Escan machine, emergency ballot slot seal is broken. Broken seal number: 1201014	Russell Kackley sealed slot
02-05	Waiakea High Sch	Deanna J.K. Kackley 6:11A - Open polls steps displayed a time on Escan machine of 6:15a Russell Kackley cell and David Mirror cell phone displays showed 6:11a.	Team decided to use Cell phone (Gps) time for polls.
02-05	Waiakea High Sch	Deanna J.K. Kackley 6:23A - Precinct official can does not have PO checklist, precinct number open polls code, etc. all envelopes are empty. No payroll sheet, no last-minute reminders, no poll watcher badges, etc.	David Mirror walked to Waiakea El, asked for control center number, control center called Russells personal cell to do a check of precinct. Russell reported ALL problems and received a code from Gordon.

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County of Hawaii

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02-05	Waiakea High Sch	Deanna J.K. Kackley 7:22A - Unable to contact precinct office. Unable to contact precinct trouble shooter. Name given: Daniel Tomita Number given: 896-9154 The number provided was for a precinct, unable to contact Daniel	755a Daniel reached. Corrected number obtained from puu at control center 896-9151.
02-05	Waiakea High Sch	D. Kackley 7:55A - Poll watcher asked to wait outside. Poll watcher has been waiting for 40 minutes for a badge. VAO not authorized to issue temp. badge	Reached Daniel Tomita after substantial wait. Daniel will bring payroll Auth Sheets and Poll watcher badges.
02-05	Waiakea High Sch	D. Kackley 6AM - Ballot demonstration station did not have Salmon Checklist. White copy provided.	Use white copy.
02-05	Waiakea High Sch	D. Kackley 9:19A - Precinct phone not working.	Chair used personal cell phone. Discontinued use of precinct phone at log time.
02-05	Waiakea High Sch	D. Kackley 9:19A - No Payroll auth sheets provided per person only payroll auth sheet summary sheet.	use summary sheet.
02-05	Waiakea High Sch	D. Kackley 10:52A - RAF provided for Ms. Emberrate by 03/01. RAF not necessary, Control Center instructed to put it in the precinct can.	see above
02-05	Waiakea High Sch	Russell Kackley 11:50AM - No poll watcher badges or list was in precinct can.	Trouble shooter authorized sue Lee Loy + Vivian Coloma to be poll watchers + Dum Coloma
02-05	Waiakea High Sch	D. Kackley 12:45P - Susan O Connell inquired at precinct. She processed a Request for PAB. Request was returned to her as undeliverable. Control Center advised that supervisor Lehua will call waiakea High School Precinct to inform us of next steps. Voter 6ft precinct. To return before polls close.	Waiting on call from Lehua
02-05	Waiakea High Sch	Russell Kackley 1:15PM - Ryan of KITV news came to polling place	Told him everything was ok + running smooth here. He left ater about 5 minutes.
02-05	Waiakea High Sch	D. Kackley 2:07P - 2 RAfS surrendered to VAO (yellow copy). Voter should have kept RAF copy.	Train staff, Vote to keep yellow copy
02-05	Waiakea High Sch	Russell Kackley 2:45 - Chairperson Keys wrist strap broke	keys in pocket
02-05	Waiakea High Sch	D. Kackley 6:02P - L.T. Taniguchi, Tanouye Stefan T, did not sign Ballot Issue book	Recorded it.
03-01	AJA Memorial Hall	Enola Kauka 5:30 - Short work here Need 1 VAO 3 PO CALLED SANDY WIN/NO CALL BACK NO CONTROL #	WORKING WITH WHAT WE GOT NOT EASY
03-01	AJA Memorial Hall	6:56:00 AMSusan Segawa Poll watcher arrived -	

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County of Hawaii

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03-01	AJA Memorial Hall	no poll w. authorization sheet. No badges	LETTING BE HERE WE DIDN'T GET ANY INFO ON POLL WATCHERS
03-01	AJA Memorial Hall	9:00 AM Voter comment : PO at DRE is "grouchy" and was watching over voter's shoulder and gace directions/unstructions that were incoorect.	DRE re-positioned to be more private.
03-01	AJA Memorial Hall	10:00AM - Campaigne sign w/in 200 noted by voter and reported to precinct chair.	chair cut sign off fence.
03-01	AJA Memorial Hall	[Control ctr no answering phone.]	
03-01	AJA Memorial Hall	JOHN FIELD 7:15 - DRIVERS LIC. PUT IN LOST AND FOUND. ENVELOPE PROVISIONAL BALLOT IN PROV. BALLOT ENVELOPE	
03-04	Keaau High Sch	Zlipha J Judy 7:40AM - Due to extenuating circumstances 2 neglected to have Dean A Peterson sign the log book	RAF was signed by Mr. Peterson
03-04	Keaau High Sch	Zlipha J Judy 10:05 - Martha Ann Aquino could not be found in book. Told by office she could vote at 03-04	Martha was allowed to vote here
03-04	Keaau High Sch	Zlipha J Judy 8:14AM - Could not find him in our paper work	He did not vote we called the office @ 814AM and call was returned @around 11:00AM ZJJ
03-04	Keaau High Sch	Zlipha J Judy 1:24PM - 2 Voters had AB (pg 65 in poll book) ABC	Voted at 03-04
03-04	Keaau High Sch	Zlipha J Judy 12:00 noon -Voter did not sign poll book page 10 S thru Z	Voted - # of ballot recorded
03-04	Keaau High Sch	Zlipha J Judy 1:30p.m. - Page 47 one letter changed in just name S thru Z	voted
03-04	Keaau High Sch	Kerry Blair 2:45pm - Nancy Harris, page 8 not listed, control indicated inactive voted as felon approx 10:00am Returned 2:00pm with Hawaii statutes and companion with recorder. Chair contacted control regarding eligibility.	After numerous phone called, was allowed to vote as a challenged voter.
03-04	Keaau High Sch	Zlipha J Judy 2:48 on - page 74 D thru H (ck at end of day)	
03-04	Keaau High Sch	Zlipha J Judy 3:00pm - page 17 D thru H Signature but no ballot #	person voted
03-04	Keaau High Sch	Zlipha J Judy 3:08pm - Line 192 + 193 Same person Page #20	no action needed

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County of Hawaii

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03-04	Keaau High Sch	Zilpha J Judy 3:10pm - Page 30 D thru H 291 + 292 Same person	no action needed
03-04	Keaau High Sch	Zilpha J Judy 4:08pm - 645 - 646 D thru H Same person or twins???	no action needed
03-04	Keaau High Sch	Jessie Molina 5:30am - Staff was waiting outside gate. 1 staff had principals phone no principal came open gate and room by 6:30 AM-We have a great staff - Everyone worked hard and we opened @ 7AM	
03-04	Keaau High Sch	Jessie Molina - Nancy Harris issue was resolved with a contested ballot. She was happy w/results	
03-05	Mountain View Elem Sch	Ken Charon 10:45 - Momi Tong first tried voting on the e-machine. Which said did not accept vote we called the HART lady who had me cancel vote. We then issued paper ballot which she spoiled on the third try her vote was accepted. Later the Hart lady said her e-vote was accepted so I think she voted twice. JBC# 7841 should not be counted	
03-05	Mountain View Elem Sch	Ken Charon 12:50 - Celia Ferrell was not registered	filled out RAF form she wants to vote in General
03-05	Mountain View Elem Sch	Ken Charon 1:00 - Charles Plukett's name had QA in PollBook	called office. Allowed to vote
03-05	Mountain View Elem Sch	James Robinson 2:00pm - FILLED OUT RAF REG TO VOTE IN GEN	filled out RAF
03-06	Cooper Ctr	MICHAEL MCKENNEY (CH) 7:00AM - WE WERE NOT GIVEN A PHONE NUMBER FOR CONTROL CENTER. UNABLE TO GET LIVE PERSON AT CONTROL CENTER ON AVAILABLE NUMBERS IN MANUAL.	LEFT MESSAGES. MADE VOTERS WAIT. AS OF 7:30AM SOMEBODY FINALLY CALLED BACK FROM CONTROL CENTER. SHE HAD BEEN CALLING MY HOME PHONE#. SHE WAS NOT ABLE TO PROCESS RAFS, STILL WAITING FOR SOMEONE TO HELP. FINALLY AT 7:55AM GOT ASSISTANCE FROM CONTROL CENTER TO PROCESS RAFS.
03-06	Cooper Ctr	MICHAEL MCKENNEY 6:45AM - NO OPENING POLLS NUMBER IN PRECINCT CAN	I KNEW FROM PREVIOUS ELECTIONS THAT THE NUMBER IS THE DATE OF THE ELECTION. WE WERE ABLE TO START BOTH MACHINES, USING TODAY'S DATE

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County of Hawaii

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03-06	Cooper Ctr	MICHAEL MCKENNEY (CH) 6:30AM - NO PAYROLL AUTHORIZATION SHEET IN RED PAYROLL ENVELOPE	CALLED CONTROL CENTER TO REPORT PROBLEM AT 9:00 AM CONTROL CENTER TOLD US IT WOULD BE DELIVERED TO US.
03-06	Cooper Ctr	MICHAEL MCKENNEY (CH) 8:30AM - Myron Nachbar the following situation must be reminded while waiting for a change of address to be processed I noticed person here relayed out loud on the phone my social security there were other voters at the table listening and wanted to be processed also looking	HAD VOTER RECORD COMPLAINT ABOVE EXPLAINED THAT WE USE SS# TO PROCESS RAFS.
03-06	Cooper Ctr	MICHAEL MCKENNEY (CH) 8:45AM - ELECTRONIC VOTING BOOTH, VOTER SELECTED DEMOCRATIC PARTY BUT GOT REPUBLICAN CANDIDATES.	CANCELLED BOOTH, VOTER USED PAPER BALLOT INSTEAD CALLED CONTROL CENTER TO REPORT PROBLEM, STOPPED USING DRE HELP ARRIVED 9:30AM EXPLAINED NEED TO SCROLL DOWN TO CORRECT PARTY RESUMED USE OF DRE.
03-06	Cooper Ctr	MICHAEL MCKENNEY (CH) 9:00AM - JUST DISCOVERED ALL OF THE RED ENVELOPES IN PRECINCT CAN HAVE WRONG DISTRICT/PRECINCT. WE ARE 03/06, BUT ALL ENVELOPES HAVE 03/05 PRECINCT CAN IS LABELED 03/06	MARKED OUT WRONG D/P, WROTE IN CORRECT D/P, REPORTED PROBLEM TO CONTROL CENTER.
03-06	Cooper Ctr	MICHAEL MCKENNEY (CH) 9:00AM - PLASTIC "LEASH" FOR CHAIR PERSON'S KEY BROKE. WHEN TRIED TO REPAIR, PLASTIC BROKE AGAIN, AND AGAIN. PLASTIC TOO OLD.	MADE A NEW "LEASH" WITH STRING
03-06	Cooper Ctr	MICHAEL MCKENNEY (CH) 17:05 - CLIP ON DARK GLASSES LEFT AT POLLS	PUT IN LOST + FOUND ENVELOPE AT END OF DAY
03-06	Cooper Ctr	MICHAEL MCKENNEY (CH) 5:30PM - POLL BOOK OFFICIAL REPORTED THAT 3 DIFFERENT VOTERS WERE TOLD BY ELECTIONS OFFICE ON DAY BEFORE ELECTION THAT THE POLLS WOULD OPEN AT 6:00AM, NOT 7:00AM	REPORTED PROBLEM
03-06	Cooper Ctr	MICHAEL MCKENNEY 5:55PM - SEVERAL VOTERS WERE ON THE OFFICIAL LIST OF REGISTERED VOTERS BUT NOT IN POLL BOOK, AND VICE VERSA.	CHECKED BOTH LIST AND POLL BOOK IF NAME MISSING IN BOTH HAD VOTER FILL OUT RAF IF NOT IN POLL BOOK, REPORTED PROBLEM HERE.

2012 Primary Election Record Book Audit  
County of Hawaii

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03-07	Kau High Sch	June Domondon 8:26A - 825a Kālehu'āe'a was waving gate asked him to move He told me yeah + said for me to call Elections people can't find keaau Voting place. I also asked if he would take his sign down.	ask him to move to area out of Elections limit
03-07	Kau High Sch	June Domondon 12:10P - Kālehu'āe'a was asked to leave & go below shopping center but just how we found out he had put a banner up at the house right before the school. Talk to resident + he said he was not asked but was told the sign was up. Came back to café + called control	Control Center will call back spoke with county clerk.
03-07	Kau High Sch	June Domondon 7:31P - From 535p to 730p we had no voters	
04-01	Hawaiian Paradise Comm Ctr	NON REPORTED	
04-02	Keonepoko Elem Sch	Mike Kubica 17:00 - Nicole Kruse Raquel K Degusman-Bartels Gaby Francisco Departed poll at 1700 hours (pau today)	Let the go to critical happenings
04-02	Keonepoko Elem Sch	Mike Kubica 18:00 - Sharon Enos arrived 1800 hrs to complete elections and close polls	
04-03	Pahoa Community Ctr	Lee Maniscalco 8:26 - Voter Robert H Garner recied ID	Called control center - issued ballot
04-03	Pahoa Community Ctr	Kenn Nagasawa 8:30AM - No payroll authorization form in precinct can	called control-will send out w/troubleshooter
05-01	Naalehu Elem Sch	Lali Jara 6:30AM - CAN'T FIND PASSWORD FOR ESCAN TO OPEN POLLS \$ CONTACT PHONE NUMBER	GWINT FISHER CAME BEFORE 7AM SI WE WERE ABLE TO OPEN ON TIME. MRS. YOSHIDA CALLED SOMEBODY.
05-01	Naalehu Elem Sch	Winona Makuakane 8:23AM - Tried calling control center re: voter address change got message saying not available. Had voter fill out raf but he refused to wait because I couldn't ge through to control center.	none



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County of Hawaii

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05-01	Naaiehu Elem Sch	LALI JARA 3:05PM - IN 05/01 POLL BOOK A-K NUMBERS 604 & 605 IS THE SAME PERSON (DUPLICATION). HUSBAND & WIFE TRIED TO DELETE ONE OF THE NAMES FOR SERVEARL TIMES BUT 2 NAMES STILL APPEAR IN THE POLL BOOK	NONE
05-01	Naaiehu Elem Sch	LALI JARA 1:00PM - COUPLE OF PEOPLE COMPLAINT ABOUT THE DRE BOOTH BEING OUT IN THE OPEN. NEEDS MORE PRIVACY	CHANGED THE POSITION OF THE BOOTH
05-02	Ocean View Community Ctr	SUZANNE Kaliko 6:58AM - No passwords for DRE (JBC) machine, VBO	Guessed correctly
05-02	Ocean View Community Ctr	Beverly Byouk 8:00AM - VOTER REC'D 2 NOTICES VOTER REG (YELLOW CARD)	CALLED CONTROL TO DELET OLD ADDRESS
05-02	Ocean View Community Ctr	SUZANNE Kaliko VAO 8:06AM - at 7:02 we thought polls were open, but eslate would not boot up	Unplugged power cords + re booted- + locked key
05-02	Ocean View Community Ctr	Suzanne Kaliko 6:50AM - Voter complains (+ wants complaint registered) that state website says polls open at 6:00am. He also said the radio announced polls open at 6:00am + close at 7:00pm.	Report to HQ
05-02	Ocean View Community Ctr	SUZANNE Kaliko 9:48AM - Voter refused to mark a party	Put ballot in Spoiled ballot envelope
05-02	Ocean View Community Ctr	Beverly Byouk 8:30A -10A EST - Unable to contact Control Center (no answer). Had several voters with change of address. Instructed PO to issue ballot + get CO# later.	Finally got through to Ctrl Ctr.
05-02	Ocean View Community Ctr	Beverly Byouk 10:20AM - JUST WANTED TO SAY THAT THE NEW QUICK REFERENCE GUIDE EOD (HART) IS A BIG IMPROVEMENT! MAHALOI!	
05-02	Ocean View Community Ctr	Beverly Byouk - CHAIR ENVELOPE WAS MISSING OPEN POLLS PASSWORD PAYROLL AUTHORIZATION FORMS + TEL # FOR CONTROL CENTER	GUESSED PASSWORD STILL WAITING FOR PAYROLL AUTHORIZATION FORMS, GOT TEL # EVENTUALLY, WHEN CONTROL CENTER CALLED US

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County of Hawaii

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05-02	Ocean View Community Ctr	Beverly Byouk 11:25AM - 2 voters objected to providing SS#. After it was confirmed with Control Ctr, they scrafted it off RAF	
05-02	Ocean View Community Ctr	Beverly Byouk 4PM Entry line #336 in Poll book in error. Duplicate of 340, except wrong street (should be deleted) name Delao not in alphabetic order in Poll Book.	Voter signed Line #340 (correct address) + voted
05-03	Miloli'i Halau	Winnefred Monfort 9:16AM - Generator out of gas + machine batter is dead	Replace batter w/generator power
05-03	Miloli'i Halau	W Monfort Gearline Casuga VAO 7:00AM - No payroll form / No password for machine (700 No payroll authorization sheet.	called control
05-03	Miloli'i Halau	W. Monfort 715a/1110a/1205etc - No facsimile ballots for voters to read *only blank ones, no candidates name on them. Voters Complains beginning + ending before polls closed	No list of electors (Voters List). The list is posted upon entry to polling place.
05-03	Miloli'i Halau	Pearlene Casuga VAO 700am - (no official list of registered Voters	
05-04	Hookena Elem Sch	Susan Dursin - 6:35am DC Team arrived @6:32am - One Hour Late	We called several times and waited
05-04	Hookena Elem Sch	Susan Dursin -6:45am no password	called control - they called back @7:10am w/passwords
05-04	Hookena Elem Sch	Susan Dursin - 6:46am our correction orders are in Miloli'i	called control who said TS would delivery them to us they were delivered by Steve Lopez @10:36am
05-04	Hookena Elem Sch	Susan Dursin - 7:35am open poll @7:29am - due to late DC Delivery and Missing Passwords	-
05-04	Hookena Elem Sch	Susan Dursin - 7:40am one worker missing - Horace Heck listed on roster, but he called me from mainland on July 24th to say he wouldn't be available for Primary or General --- said he had alerted county the same day.	drew line through his name on badge and issued badge to another worker not listed on roster -- called control
05-04	Hookena Elem Sch	Susan Dursin - 7:45am A worker not on my roster arrived at 5:30am Lily Leslie she says she was sent to work as a VAO. Another worker Elizabeth Hardy is shown as VAO on the roster and is here working w/me as VAO.	called control
05-04	Hookena Elem Sch	Susan Dursin - 9:46am DRE - issued access code but machine frozen saying printer not available - battery backup not plugged in - Code Issued 0223	called control but solved problem ourselves (machine incident form filed)

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County of Hawaii

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05-04	Hookena Elem Sch	Susan Dursin - 10:15am I learned that the two voters Geraldine Kaleohano and Alston Kaleohano Sr. had AB designations. They were our first two voters and the poll book official did not realize she should call me over if there's an AB designation. Both Geraldine and Alston voted paper ballots and left. Control later confirmed that the AB had been cancelled and it was okay that they voted.	
05-04	Hookena Elem Sch	Susan Dursin - 11:53am DRE problem - when voter make party selection choosing Democrat only Republican Candidates display - happened w/two different voters, both of whom were willing to give their party selection, hoping for help. After the DRE official repeatedly worked back and forth, the democratic candidates finally displayed, but he had no idea what he'd done.	we called control and did not refer voters to the DRE for the time being.
05-04	Hookena Elem Sch	Elizabeth Hardy - 2:50pm Petra G. Reinharat brought in her yellow card* however her name did not appear on Voter List. She filled out a RAF *yellow card stated that Hookena School is her polling place.	called control - Voter given permission to vote
05-04	Hookena Elem Sch	Elizabeth Hardy - 3:20pm Tina from Control Center called to tell us the Governor wants ALL polls to close at 7:30pm tonight.	-
05-04	Hookena Elem Sch	Susan Dursin - 4:55pm Voter's name on fail safe list Valerie Winkler	Called Control - Voter okayed - code CO6
05-05	St Benedict Catholic Church	No Notes in Chairperson Log	
05-06	Konawaena Elem Sch	No Notes in Chairperson Log	
05-07	Konawaena High Sch	Deborah Kama - 12:30pm PO-Carol Kawachi went for lunch break, Deidre took over. Deidre forgot to write down Ballot Serial #'s for Voter Joann Redding, Maria & Robert Rossman, Jasmine Staup.	Informed Deidre on her errors. Showed her what needs to be done.
05-07	Konawaena High Sch	Deborah Kama - 7:20am 4 workers didn't show up. Very short stated. No one here to set up booths or machine.	called for help to set up machine

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05-08	Kona Vistas Rec Ctr	Agnes Lui - 6:00am No Poll Books; No Correction Order	called control center @6am; 6:15am answered - informed control center - polls books arrived at 8:35am. Open Polls @8:40am - correction list at 8:45am
05-08	Kona Vistas Rec Ctr	Agnes Lui - 7:00am wrist band for key for eScan broke.	A. Lui kept key in pocket for the day.
05-08	Kona Vistas Rec Ctr	Agnes Lui - 9:30am DRE Issues - Paper Jam *machine incident form*	Notified Renee of TS @11:00am - paper jam fixed
05-08	Kona Vistas Rec Ctr	Agnes Lui -10:30am men's restroom toilet overstuffed w/toilet paper.	called Allen, the maintenance worker. Fixed toilet.
05-08	Kona Vistas Rec Ctr	Agnes Lui - 11:45am Disgruntled Voter - upset that votes were being electronically counted. Voter was loud and using profanity.	R. Joe Lui (VAO) escorted voter out of precinct area.
05-08	Kona Vistas Rec Ctr	Agnes Lui - 12:37pm Disgruntled Voter - upset that he had to sign to drop off absentee ballot.	VAO calmly explained that it is a requirement by law. Voter signed & left.
05-08	Kona Vistas Rec Ctr	Agnes Lui - 2:25pm Soliciter - passing out Advertisements/Specials for Hawaii Air Conditioning to Voters of Precinct	VAO - Jennifer asked her to take soliciting activity 200ft away from precinct.
05-08	Kona Vistas Rec Ctr	Agnes Lui - 3:14pm call from control center - Abercrombie directed precinct 05-08 to remain open until 7:30pm	notified all staff/volunteers; 4:30pm called - discussion w/call center regarding pay; call center said volunteers will not be compensated for extra 1.5 hours.
05-08	Kona Vistas Rec Ctr	Agnes Lui - 6:30pm William Kenny - Precinct Official left @ 6:30pm due to transportation services. He could not remain at poll for extra time.	VAO - Input W. Kenny's information on the payroll Authorization Form. Signature - see Oath Affirmation for Signature. Info was inserted at 7:30pm when precinct/polls closed.
05-08	Kona Vistas Rec Ctr	poll books - "N to R" & poll books - "S to Z" Not Signed by PO's Karen Broenniman - left @7:15pm PO's William Kenny - left @6:30pm	none
06-01	Holualoa Elem Sch	Henry C. - 10:20am lack of parking @Holualoa ElementarySchool Cfeferia. Only eight stalls available in front of polling place!	call control center @ #238-2259 (Angie) 1. Need at least two additional signs to notify voters where additional parking is located.
06-01	Holualoa Elem Sch	Henry C. - 11:45am Deceased voters. How do we removed off the	office of county clerk: 961-8277

2012 Primary Election Record Book Audit  
County of Hawaii

D/P	Polling Places	Description of Situation	Action Taken
06-01	Holualoa Elem Sch	Henry C. - 3:20pm Call from Hilo Central	Poll will stay open until 7:30pm BI only reason: All polls did not open on time
06-01	Holualoa Elem Sch	Henry C. - 1630 For General Elections	Pls have two Poll Books
06-02	Kahakai Elem Sch	Diane Quitquit - 7:30am 7:30a still waiting for poll books; 7:31am 06-01 Precinct Called - were given our cell phone # for control center	-
06-02	Kahakai Elem Sch	8:20am poll book arrived	-
06-02	Kahakai Elem Sch	Gay Okada - 10:15am Poll Book S-Z wrong ballot number # entered as Cong-11 Sen-3 Rep-6 County-7 District - Error s/b 0201676 - 0201705 incorrect	corrected form #0201706
06-02	Kahakai Elem Sch	Gay Okada - 1:00pm Fire Alarm went off - Principal cam down to clear building - evacuate...	false alarm - alarm was reset and all went back to work at 1:30pm
06-03	Kekuaokalani Gym at Kailua Park	Notes were Written in the Event Log Matrix	-
06-03	Kekuaokalani Gym at Kailua Park	We received a correction list for 06/04 and didn't realize it was wrong until after they voted. They were listed on the correct CO as "AB & QA" I called office - They will notify AB	-
06-03	Kekuaokalani Gym at Kailua Park	Laura Shimabuku Photographer from West Hawaii Today taking pictures. She had permission through Reed Felinger.	-
06-04	Kealakehe High Sch	Joanne Stubenberg - 9:45am Mealii A. Bermudez came into vote, not in book; called control center several times, long wait, no answer - central did not pick up. Voter aggravated-left w/o voting.	-
06-04	Kealakehe High Sch	Joanne Stubenberg - 1:00 Etta D. A'I - 355-8616 Bob Arnott - 325-5074 Both willing to work General Elec. In Nov. 2012	-
06-04	Kealakehe High Sch	Donald Archer - eScan Operation/PO - 2:40 Voter overvoted and refused to do a spoil ballot. Left his ballot as eScan area and left. Ballot is in utility envelope with no signature ini matrix event log.	-
06-04	Kealakehe High Sch	Joanne Stubenberg - missing in morning box: pollwatcher list; pollwatcher tags: envelope for ballot stubs	-

2012 Primary Election Record Book Audit  
County of Hawaii

D/P	Polling Places	Description of Situation	Action Taken
06-04	Kealahou High Sch	many complaints for more signs more parking near doors for handicaps. Suggest was made that we actually moved to the Kealahou High School Gym. More parking easier access for handicap people. Need more people which I thought we did well considering the amt of people we had	Corey D Branca is an AB. Michael J Branco signed in error in C Brand signature box -
06-05	Kona Palisades Community Ctr	did not receive #2 precinct can there fore no pollbooks til delivered at 7:53am when we opened polls right away - turned away 17 people - most came back later to vote	poll watcher Paul Regan 11am Nancy Louise Regan Tam
06-05	Kona Palisades Community Ctr	voter failed to sign - 1:45pm - recorded in poll book	-
06-05	Kona Palisades Community Ctr	we were short volunteers-	doubled up poll book & had a good crew that helped each other. Suggestion from volunteer - Publicize volunteer opportunity at high school to encourage younger people to volunteer.
07-01	West Hawaii Civic Center	Thomas Pendergrass - 7:30pm paper jam on eScan closing report	call and leave it and have three people sign
07-02	Waikoloa Elem Sch	Ruth L. Liwai - 2:25 James Ednie & Marilyn Edine 69-1010 Keana Pl A106 Waikoloa 96738 Redistrict. Did not receive yellow card to advise where to vote for primary voted at Waikoloa (07-02) 2010 Elections	advised Ednie's they had to vote at West Hawaii complex because of redistrict
07-02	Waikoloa Elem Sch	Claire Makahi - poll books A-C and S-Z updating with change order. Poll worker misunderstood and put AB & QA next to names that didn't require notation	explained error to poll worker, cross out AB & QA & noted to log book
07-02	Waikoloa Elem Sch	spoiled ballot discrepancies chair and vao were trained in Waikoloa to cross off spoiled ballot & write voter information on the last page of voter alpha and the second ballot number. PO's were instructed according to the manual procedures. So there are two kinds of spoiled ballots.	called control to speak to a trainer and was told to use the manual procedure. I announced to the PO about the dis and informed them to use the manual procedure.

2012 Primary Election Record Book Audit  
County of Hawaii

D/P	Polling Places	Description of Situation	Action Taken
07-02	Waikoloa Elem Sch	school parking lot egress 5-6 voters commented about the parking lot middle gate which we had the key to unlocked-also was about 4:45 Jim donovan, a voter, came to me and complained. He took my name down and threaten that I would hear about it. He wouldn't give me his name and walked out. I learned from CC, VAO that he was Jim Donovan whoi com,plained about everything and had been a complainant about the voting process here.	I didn't take the exit sign bc it is school property and I didn't know if I could redirect traffic flow.
07-02	Waikoloa Elem Sch	Claire Makahi - DRE Privacy Issue DRE located by door and ballot box. Can see voters choice on screen because no privacy curtain behind the chair.	will relocate DRE further into building to have more privacy during voting.
07-02	Waikoloa Elem Sch	Claire Makahi - 1:50pm DRE sort of malfunction. Voter selected Democrat but saw Republican. Called control for direction because VAO in charge of DRE was not in the area.	found out voter can go to previous screen. But should have scrolled through screen to get to democrat party.
07-03	Kohala High and Elem Sch	U K. Calleado - 6:30am called office of elections (933-1591) left message to call back no poll watchers badges (Dixie Adams) No payroll Slip Wrong Name tag @ our precinct	-
07-03	Kohala High and Elem Sch	Maydean Bowman - 3:18p control call polls open till 7:30pm per Udell	-
07-03	Kohala High and Elem Sch	Maydean Bowman - 5 no fail list: spencer, margaret	fill out RAF-went to vote code# 113927
07-03	Kohala High and Elem Sch	Maydean Bowman - 7:38A spoiled ballot ezekiel jitu	issue new ballot
07-03	Kohala High and Elem Sch	Maydean Bowman - 7:50A spoiled ballot melva perez	reissue new ballot
07-03	Kohala High and Elem Sch	Maydean Bowman - name not on list harvey l carvalho	fill a ref call in got #CO2 add name at end of list he voted. He voted 2 years ago - Please more work for us.
07-03	Kohala High and Elem Sch	Maydean Bowman - 7A name on no fail list - due to address - add residence address Hori Sr., Richard had the mail address - more work for us	fill a ref - call control #110799 this people vote every year now need mailing and physical address
07-03	Kohala High and Elem Sch	Maydean Bowman - 7A no fail list Hori Janet add-physical address why need both address mailing is fine, more work for us	fill a ref - call control center #110827 voted

2012 Primary Election Record Book Audit  
County of Hawaii

D/P	Polling Places	Description of Situation	Action Taken
07-03	Kohala High and Elem Sch	Maydean Bowman - 7A not on list - Hoopai, Genevieve	fill ref - add physical waited long since the center need help in spelling - more slow -
07-03	Kohala High and Elem Sch	Maydean Bowman - 8:13A Mr Denal DC Lewis signed #0208398 wrong place to vote	
07-03	Kohala High and Elem Sch	Maydean Bowman - 7A Name not on list Ching, Patsy Ann address change/ add physical address	fill ref- #CO #3 she votes every year, had to wait a long time to vote
07-03	Kohala High and Elem Sch	Maydean Bowman - 8:32A Nario Libron - added physical address: 55-332 A Akoni Pule Hwy	He voted
07-03	Kohala High and Elem Sch	Udell Colleado - 9:04A Poll Book addition: (1) Brown, Allan corrected address to 55 -1103 Aina U'I Rd; (2) Bader, Genevieve A spoiled ballot; (3) Asai, Nancy spoiled ballot	(1) Corrected in Poll book/voter said address always printed wrong / I didn't notify control I initialed the change (2 & 3 ) recorded in even log matrix
07-03	Kohala High and Elem Sch	Maydean Bowman - 9:07A last name spelled wrong Chelsey Ann Kahaney should be Chelse Ann Kahanu	written in book ref-
07-03	Kohala High and Elem Sch	Maydean Bowman - 10:01A Address change Miller, Carl PO Box 190674 Hawaii, HI 96719	
07-03	Kohala High and Elem Sch	Maydean Bowman - 10:20A Joseph Mattos - no ID But recited physical address	voted
07-03	Kohala High and Elem Sch	Udell Colleado - 11:05A Handicap Voters Booth/missing legs for booth Maria Panag AB - cannot find ballot @home voter refused to vote again because of spoiled ballot	Marcia Panag able to vote/cleared w/control center to cancel AB voter tore up ballot and threw in the garbage can/said needed to get to work
07-03	Kohala High and Elem Sch	Maydean Bowman - 1:30P Address change L'Heureaux, Charles 52-4661 Akoni Pule Hwy. Kapaau, HI 96755	voted but wanted his address corrected.
07-03	Kohala High and Elem Sch	Udell Colleado - 2:19 pm - MIF. 2nd EVBO-104 cawaiting	replaced printer by HART trouble shooter
07-04	Waimea Civic Ctr	Lani Olsen Chong - 6A - landline phn does not ring I can only call out #1; payroll log/sheet no provided so no one can sign in & out #2; no closing poll #3	Control ctr using cell phn to contact us 2 & 3 -called control ctr to advise - no repsonse yet
07-04	Waimea Civic Ctr	Lani - 7A DRE printer not working	HART to fix; repaired @ 8:55a
07-04	Waimea Civic Ctr	Lani - 6A unissed ballot box with seal #1207402 (reserve ballots) not on DC team write/pink/yellow form; mistakenly opened seal to check contents	advised control ctr; set box aside
07-04	Waimea Civic Ctr	Lani - Short 2 poll workers; called control ctr	1 couple handling 2 poll books at 1 station



2012 Primary Election Record Book Audit  
County of Hawaii

D/P	Polling Places	Description of Situation	Action Taken
07-04	Waiimea Civic Ctr	Lani Olsen Chong - 11:20A Britt Bailey wants to volunteer for general at waiimea civic ctr 808-285-5222 would be good for VAO (replace Catherine Leong who cannot volunteer.	info in payroll red envelope
07-04	Waiimea Civic Ctr	Lani - 11:20A sonja wala wender 238-0200 wants to volunteer for waiimea civic ctr precinct official	info in payroll red envelope
07-04	Waiimea Civic Ctr	Lani - 3:15p control ctr called to inform us we must stay until 7:30p & Keep polls open until then; ome workers asked if they were entitled to O/T	
07-04	Waiimea Civic Ctr	Lani 3:55P George NMN Montgomery Jr 64-5163 Cohite Rd dob = 01/30 ballot #0209890	called control ctr & they will cancel AB ballot
07-04	Waiimea Civic Ctr	Lani - Because someone at control failed to put on closing procedures in our precinct can it is unfair that we have to wait till 7:30p to get the procedures from the Dc team. Thankfully instructions are in our manual- but had to wait for DC team for code.	
07-04	Waiimea Civic Ctr	Lani - staff expects to be paid overtime-	
07-04	Waiimea Civic Ctr	Lani - voter took a paper ballot then decided she wanted to vote DRE & tried to return ballot; ballot was not used.	Control ctr said to spoil ballot; we need instructions for the future as no info in manual only DRE to papter not paper to DRE
07-04	Waiimea Civic Ctr	Lani - 2P DRE printer offline	called control ctr for HART; HART arrived about 3:10; replaced printer & filed machine incident rpt
07-04	Waiimea Civic Ctr	Lani - 2:30P Payroll Authorization form not included in precinct can	used a work area roster form & had volunteers precinct officials sign this form
07-04	Waiimea Civic Ctr	Lani - cell phone provided for precinct #896-2937 hard to hear	
07-05	Waiimea New Hope Church	DAVID B. GOMES - 530 ANNE FIELD GOMES AND JOHN AKANA BOTH NOTIFIED ELECTION OFFICIAL TWO WEEKS PRIOR THAT THEY WOULD NOT BE AVAILABLE BUT STILL ON LIST. NO VAO 2 MOVED KEN BLOCK TO VAO POSITION	MOVED KEN BLOCK TO VAO POSITION MAKING DO WITH ONLY ONLY 8 PRECINCT WORKERS
07-05	Waiimea New Hope Church	DAVID B GOMES - 0545 CHAIR PERSON ENVELOPE AND PAYROLL ENVELOPES WERE EMPTY.	SENT VAO TO CIVIC CENTER TO GET CONTROL CENTRAL NUMBER NOTIFIED CONTROL CENTER THAT POLLS OPENED AT 0700 PM TIME

2012 Primary Election Record Book Audit  
 County of Hawaii

D/P	Polling Places	Description of Situation	Action Taken
07-05	Waimaea New Hope Church	DAVID B GOMES - 0700 REPUBLICAN POLL WATCHER SHOWED UP NO BADGE CONTACTED CC VERIFIED IDENTITY MADE BADGE.	MADE BADGE
07-05	Waimaea New Hope Church	DAVID B GOMES - 3PM NEGLECTED TO HAVE PEOPLE WITH SPOILED BALLOTS SIGN MATRIX LOG	FILLED IN MISSING INDIVIDUALS FROM POLL BOOKS WITHOUT SIGNATURE
07-05	Waimaea New Hope Church	DAVID B GOMES 5:45 POLL WATCHER GUNTER MENCH OBSERVED THAT VOTER MARC BOUCHER WAS SENT FORM 07-04 ERONOUSLY TO 07-05 POLL BOOK AND VOTED CONTROL #112701 USED JBC	NOTED IN CHAIRPERSONS LOG

**OBSERVATIONS FOR FRIDAY**  
**August 10, 2012**

1. Informed by the County Clerk that she had changed the Route, Time and Load Schedule for some of the DC Teams. As the State enters into the contract with the transportation vendor, and the State was not informed of the changes made to the Routes, the Clerk was informed that as she had authorized the changes the State would not cover the personal vehicle.
2. Informed by the County Clerk that she had changed the location of the storing of ballots and election supplies from Milolii to Naalehu Police Station and that the precinct chair would be picking up the supplies in Naalehu. The Clerk was asked whether she had spoken with the precinct chair and if they had agreed. The Clerk indicated that they were okay with the change.
3. The Clerk was asked about the location of the various teams for Counting Center. The locations of the different teams had not been determined and together the location of the teams was designated. Since County staff offices were being utilized, none of the offices were ready to pre-set in preparation for election day until after 4:30pm.
4. Control Center computers were not installed until after 4:30pm as staff were still making calls to precinct chairs and still trying to recruit and staff precincts. The County had to call OE Computer Services as they did not have the password for AskEd.
5. The Clerk was asked if a search for the supplies for Counting Center that were previously shipped could be done. Response was yes and upon asking Staff if they were aware of where the items were, the response was that the boxes were in the basement but was not sure of the location of the carton. Upon searching the office, I located the carton on the floor in the main office area.
6. As staff appeared a bit overwhelmed, I assisted in printing DC Team sign in sheets, Troubleshooter sign in sheets and Counting Center sign in sheets.

As I left the County building between 6pm and 6:15pm for my meeting with Hart, some of the County staff were in the basement processing absentee mail ballots. Staff was still trying to cover the polling places and provide precinct chairs with their list of workers via email or over the phone.

## OBSERVATIONS FOR SATURDAY August 11, 2012

### 1. Check In Station

A check in station should be near the entrance of the County Building. It should have all the badges for the employees reporting to work at the County Building.

This will eliminate the need for the Sheriffs to continually come into Control Center to locate the Clerk throughout the day to handle.

### 2. Badges and Sign In Sheets

Badges and Sign in Sheets should be printed no later than Thursday night. If badges are not made for all workers hand written badges should be available.

### 3. Refreshment/Lunch Area

A designated refreshment/lunch area should be set up so that workers are not wandering through counting center and control center with food and/or disrupting other workers.

Meal tickets for all workers in all areas is recommended so that it ensures everyone gets a meal and/or break.

### 4. Precinct Cans and Ballot Seal Control Form

The precinct cans should be sealed no later than Thursday night prior to leaving and not the morning of the election.

The ballot seal control form should be filled out prior to election morning to avoid mistakes on the form.

### 5. Dollies and Election Day Supplies for delivery to the polling places

Each DC Team should have their supplies loaded on dollies and in place at least an hour prior to the first team's arrival. DC Team members will usually arrive at least a half hour ahead of time.

The JBC in the white box should not be at the bottom as this is the electronic voting machine. The unissued BTC should be at the bottom, then the JBC in the white box and then the precinct cans.

6. Counting Center

The lights in the courtyard should be requested to be on from Friday night so that the workers have the ability to do their work.

It was suggested by the workers on the Counting Center team that the Board of Registration be moved to another location and that the computer ops team be located in that room. Then the duplication and control packet team would utilize the offices along the corridor.

7. Staffing

- a. DC Team – there should be a designated staffer to address the concerns of the DC Team
- b. Logistics and Facilities – there should be a designated staffer to address the concerns of the facilities i.e. failure of the official to open, and/or failure to set up the polling site, missing items from precincts
- c. Control Center Manager – to be responsible for overall running of the control center
- d. County Voter Registration Manager – to be responsible for any Voter Registration Questions that get escalated by AskEd (could be combined with the County Absentee Mail Manager)
- e. County Absentee Mail Manager – to be responsible for any Absentee Cancellation requests that get escalated by AskEd (could be combined with the County Voter Registration Manager)
- f. Election Support Manager – to be responsible for entry and badges to the Elections Division Facility for the control center, DC team and counting center election day workers. This person would also oversee the refreshments and meals for the day.
- g. West Hawaii – should have a designated Manager and a designated warehouse staff to assist with DC Team and Troubleshooters.

8. Schedule of Events or Daily Agenda

Have a posted schedule of events or a daily agenda which would allow all supervisors and managers to anticipate the activities of the day and assist in troubleshooting problems that may come up.



**STATE OF HAWAII  
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SCOTT T. NAGO  
CHIEF ELECTION OFFICER

August 28, 2012

Jamae K.K. Kawauchi, Clerk  
County of Hawaii  
Office of the County Clerk  
25 Aupuni Street, Suite 1402  
Hilo, Hawaii 96720

Dear Ms. Kawauchi:

After the Hart debriefing meeting on August 27, 2012, discussion was held on the scheduling of the workshops being offered for your benefit by the City and County clerks.

In reviewing your request to have all three workshops held during the time period of September 17-21, 2012, a few key issues arose that made that time frame unworkable.

First, it is difficult in an election season for us and our staffs to be out of our respective offices for the greater part of any week. Travel to more than one county a week is unworkable.

Second, as the deadline for the county clerks to mail out absentee ballots to overseas and military voters covered by state and federal law is September 21, 2012, this week requires the county clerks to be on-island.

Third, the Clerk of the County of Maui has committee meetings from September 17-20, 2012 and a council meeting on September 21, 2012.

Fourth, a certain amount of time between workshops is beneficial for the participants to: (a) process what has been presented, (b) consider whether certain processes or procedures, with appropriate modifications, would work in their county, and (c) come back to the next workshop to discuss with other election officials their thoughts and ideas triggered by the previous workshop.

Jamae K.K. Kawauchi  
August 28, 2012  
Page 2

Given the foregoing, we have scheduled the workshops for the following dates: (1) County of Kauai – September 10, 2012; (2) County of Maui – September 27, 2012; and (3) City and County of Honolulu – October 4, 2012.

In order to make these workshops as beneficial as they can be for the County of Hawaii, each county has committed for their county clerk and election administrator to be present for each workshop. As these informational workshops will also serve as internal working sessions to prepare for the November 6th General Election, these workshops will be limited to the Chief Election Officer and the county clerks, along with their respective election staff. Likewise, we would also very much welcome attendance and participation by any Hawaii County election staff who may be charged with carrying out the work addressed in these workshops.

Please confirm with Ballot Operations Section Head Lori Tomczyk your ability to attend these workshops, along with the names of your election staff that will be participating, by September 4, 2012.

Very truly yours,

JEFFREY KUWADA  
County of Maui, Clerk

BERNICE MAU  
City & County of Honolulu, Clerk

SCOTT T. NAGO  
Chief Election Officer

RICKY WATANABE  
County of Kauai, Clerk



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SCOTT T. NAGO  
CHIEF ELECTION OFFICER

August 31, 2012

VIA EMAIL ([mfujio@co.hawaii.hi.us](mailto:mfujio@co.hawaii.hi.us))

Mr. John Dill, Chair  
Board of Ethics, County of Hawaii  
333 Kilauea Avenue, Second floor  
Hilo, Hawaii 96720

Dear Mr. Dill:

We have received a complaint regarding Council Chair Dominic Yagong's involvement in the county election office. As county ethics matters are outside of our jurisdiction, we take no position on the matter, and are asking you to investigate and to take appropriate action.

The complainant alleges that Council Chair Yagong's involvement in the county election is a conflict given that his daughter is a candidate on the General Election ballot.

As background, a recent media story has stated the following:

County Council Chair Dominic Yagong says he is now going to take a far more active role in helping lead Hawaii County Elections Office, despite saying right after he lost in his bid to become Hawaii County Mayor that he would focus his time on getting his daughter, Chelsea Yagong, elected as County Council Member for District 1.

Sherry Bracken, Hawaii County Elections MIA at Voting Debrief Monday, Big Island News Center (August 27, 2012) (emphasis added).

We take no position as to the accuracy of this story or as to whether Council Chair Yagong said or did not say he would take a more active role in helping lead the Hawaii County Elections Office, whether at one point in time he said he would focus his time on getting his daughter elected, or whether this may or may not impact your county ethics laws.



For your information, the election laws provide in regards to precinct officials the following:

No parent, spouse, reciprocal beneficiary, child, or sibling of a candidate shall be eligible to serve as a precinct official in any precinct in which votes may be cast for the candidate; nor shall any candidate for any elective office be eligible to serve as a precinct official in the same election in which the person is a candidate. No candidate who failed to be nominated in the primary or special primary election shall be eligible to serve as a precinct official in the general election next following;

HRS § 11-72(b)(3) (emphasis added).

As such, if Council Chair Yagong sought to be a precinct official, he would clearly not be allowed to as his daughter is on the ballot. Additionally, in the spirit of HRS § 11-72(b)(3) the State does not hire election day officials who are parents, spouses, reciprocal beneficiaries, children, or siblings of a candidate on the ballot.

However, it is our understanding that Council Chair Yagong is not acting as a precinct official. As such, we apparently have no clearly applicable state law that would apply to this situation.

Having said that, we recognize that the County Clerk, who administers elections for the County of Hawaii, is appointed by the County Council, of which Mr. Yagong is the chair, and what is inappropriate for a precinct official may or may not impact your analysis of what is ethically appropriate conduct for an elected official in the County of Hawaii. Additionally, we are not in a position to comment on what the distinct roles and responsibilities may be of the Council Chair and the County Clerk, in regards to elections, and what the roles and responsibilities of their staff may be in regards to elections.

**Section 3-6. Organization of the Council; Officers; Employees.**

(a) The council shall elect from among its members a chairperson and a vice chairperson, each of whom shall serve at its pleasure. Until such time as the chairperson and presiding officer shall be elected, the mayor shall preside at such meeting, provided that the mayor shall not have a vote. The chairperson shall preside at council meetings. If at any meeting the chairperson is not present or unable to act, the vice chairperson shall then preside. In the absence of the chairperson and vice chairperson, the council shall elect from among its members a temporary presiding officer.

(b) The council shall appoint the county clerk which position shall be exempt from civil service laws and classifications. The county clerk shall:

- (1) Be the clerk of the council.
- (2) Be custodian of the county seal.
- (3) Conduct all elections held within the county.
- (4) Appoint the deputy county clerk, with the approval of the council, and such position shall be exempt from civil service laws and classifications.
- (5) Perform such other functions as the council may prescribe.
- (6) Appoint necessary staff for which appropriations have been made by the council, subject to civil service laws and classifications, and exercise the same power with respect to the personnel of the clerk's office as the department heads in the executive branch, with the exception of the office of the legislative auditor.

Section 3-6, County of Hawaii Charter (emphasis added).

Given the importance of maintaining the integrity of our elections, we would ask you to quickly resolve whether there is an ethical problem or not. Our elections are only as good as the trust the public has in our electoral system.

If you have any questions, please feel free to contact me at 1-800-422-VOTE (8683).

Very truly yours,



SCOTT T. NAGO  
Chief Election Officer

c: Dominic Yagong, Chair, Hawaii County Council  
Councilmember Fred Blas  
Councilmember Brenda Ford  
Councilmember Pete Hoffman  
Councilmember Donald Ikeda  
Councilmember Dennis "Fresh" Onishi  
Councilmember K. Angel Pilago  
Councilmember Brittany Smart  
Councilmember J. Yoshimoto  
Jamae Kawauchi, County Clerk  
Elections Commission



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SCOTT T. NAGO  
CHIEF ELECTION OFFICER

August 31, 2012

Ms. Jamae K.K. Kawauchi, Clerk  
County of Hawaii  
Office of the County Clerk  
25 Aupuni Street, Suite 1402  
Hilo, Hawaii 96720

Dear Ms. Kawauchi:

This is written in response to your August 31, 2012, correspondence seeking records related to our forwarding of a complaint to your Board of Ethics.

Given the nature of the request, your request is denied. Specifically, the records you seek are "[g]overnment records that, by their nature, must be confidential in order for the government to avoid the frustration of a legitimate government function." HRS § 92F-13(3).

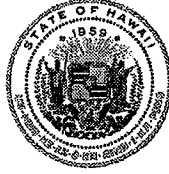
It is our understanding that an agency may withhold records where necessary to protect the identity of a source who furnished information to the agency under an express or implied promise of confidentiality. Additionally, it is our understanding that an agency may withhold investigative reports and materials related to an uncompleted civil, criminal, or administrative proceeding.

As noted in the Office of Information Practices own materials, "[a]ccess to investigative records before an investigation is concluded could frustrate a legitimate government function where (1) the target of the investigation could obtain premature access to the government's case; (2) witnesses could be subject to reprisal or harassment; (3) evidence could be destroyed; or (4) witnesses could become unwilling to provide information to the agency." UIPA Manual (2011).

Very truly yours,

SCOTT T. NAGO  
Chief Election Officer

cc: Dominic Yagong, Chair, Hawaii County Council  
Councilmember Fred Blas  
Councilmember Brenda Ford  
Councilmember Pete Hoffman  
Councilmember Donald Ikeda  
Councilmember Dennis "Fresh" Onishi  
Councilmember K. Angel Pilago  
Councilmember Brittany Smart  
Councilmember J. Yoshimoto  
John Dill, Chair, Board of Ethics  
Elections Commission



**STATE OF HAWAII  
OFFICE OF ELECTIONS**

802 LEHUA AVENUE  
PEARL CITY, HAWAII 96782  
www.hawaii.gov/elections

SCOTT T. NAGO  
CHIEF ELECTION OFFICER

September 7, 2012

Jamae K.K. Kawauchi, Clerk  
County of Hawaii  
Office of the County Clerk  
25 Aupuni Street, Suite 1402  
Hilo, Hawaii 96720

Dear Ms. Kawauchi:

We have been informed by Councilmember Blass that his wife went to your office to pick up a Permanent Absentee Application and shortly after discovered that the application that she had obtained was already filled in by a voter.

As you are aware, our laws are clear that other than a voter's full name, district/precinct designation, and voter status, all other information should be deemed confidential. HRS § 11-97. Absentee voting including the processing of and retention of permanent absentee ballot applications is the responsibility of the county clerk. HRS § 15-4. Given that the application form requests confidential information in the form of the voter's social security number, date of birth, telephone number, and address, if this is correct, then the voter's confidential information could have been compromised.

We would recommend that you consult with your Corporation Counsel as to what steps you may need to take in order to comply with Chapter 487N, HRS (Security Breach of Personal Information), including HRS § 487N-2 (Notice of Security Breach) which requires "notice to the affected person that there has been a security breach following discovery or notification of breach." Additionally, you should investigate whether this alleged breach has impacted more than one individual and whether your Corporation Counsel believes additional notices and security steps are required or appropriate.

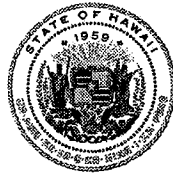
Very truly yours, .

A handwritten signature in black ink, appearing to be "Scott T. Nago".

SCOTT T. NAGO  
Chief Election Officer

STN:AHS:sl  
OE-269-12

cc: Katherine A. Garson, Assistant Corporation Counsel  
Councilmember Fred Blas



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SCOTT T. NAGO  
CHIEF ELECTION OFFICER

September 14, 2012

Jamae K.K. Kawauchi, Clerk  
County of Hawaii  
Office of the County Clerk  
25 Aupuni Street, Suite 1402  
Hilo, Hawaii 96720

Dear Ms. Kawauchi:

This is a follow up letter to our September 7, 2012, letter to you regarding a possible security breach of a voter's personal information. A copy of the letter is enclosed for your reference.

As we previously noted to you, we were informed by Councilmember Blas that his wife went to your office to pick up Permanent Absentee Ballot Applications and that she shortly after discovered that one of the applications that she had obtained was already filled in by a voter. We immediately sent you a letter the same day informing you of the possible breach by your office and we separately left a message with Councilmember Blas asking him to take steps to have the Permanent Absentee Ballot Application returned to your office.

Given that the application form requests confidential information in the form of the voter's social security number, date of birth, telephone number, and address, these form must be properly secured.

Mrs. Blas has confirmed, upon our request, that she returned the Permanent Absentee Ballot Application to your office in a sealed envelope, earlier this week, and that the envelope was time stamped by your office. As of today, it does not appear that you have contacted her to investigate the circumstances by which one of your employees accidentally provided her the completed form.

Our laws are clear that other than a voter's full name, district/precinct designation, and voter status, all other information should be deemed confidential. HRS § 11-97. Absentee voting including the processing of and retention of permanent absentee ballot applications is the responsibility of the county clerk. HRS § 15-4.

As we noted to you, we would recommend that you consult with your Corporation Counsel as to what steps you may need to take in order to comply with Chapter 487N, HRS (Security Breach of Personal Information), including HRS § 487N-2 (Notice of Security Breach) which requires "notice to the affected person that there has been a security breach following discovery or notification of breach." Additionally, you should investigate whether this alleged breach has impacted more than one individual and whether your Corporation Counsel believes additional notices and security steps are required or appropriate.

Our reading of the law reflects that any security breach disclosure "notification shall be made without unreasonable delay, consistent with the legitimate needs of law enforcement as provided in subsection (c) of this section, and consistent with any measures necessary to determine sufficient contact information, determine the scope of the breach, and restore the reasonable integrity, security, and confidentiality of the data system." HRS § 487N-2(a).

Additionally, the law provides, in part, the following:

The notice shall be clear and conspicuous. The notice shall include a description of the following:

- (1) The incident in general terms;
- (2) The type of personal information that was subject to the unauthorized access and acquisition;
- (3) The general acts of the business or government agency to protect the personal information from further unauthorized access;
- (4) A telephone number that the person may call for further information and assistance, if one exists; and
- (5) Advice that directs the person to remain vigilant by reviewing account statements and monitoring free credit reports.

HRS § 487N-2(d).

Further, the law requires, in part, the following:

A government agency shall submit a written report to the legislature within twenty days after discovery of a security breach at the government agency that details information relating to the nature of the breach, the number of individuals affected by the breach, a copy of the notice of security breach that was issued, the number of individuals to whom the notice was sent, whether the notice was delayed due to law enforcement considerations, and any procedures that have been implemented to prevent the breach from reoccurring. In the event that a law enforcement agency informs the government agency that notification may impede a criminal investigation or jeopardize national security, the report to the legislature may be delayed until twenty days after the law enforcement agency has determined that notice will no longer impede the investigation or jeopardize national security.

HRS § 487N-4 (Emphasis added).

Please confirm with our office that the requirements of Chapter 487N, HRS have been complied with and that the confidential information of the voters in the County of Hawaii is secure. Additionally, please forward us a copy of your report to the Legislature.

Very truly yours,



SCOTT T. NAGO  
Chief Election Officer

STN:AHS:cr  
OE-275-12

Enclosure

c: Katherine A. Garson, Assistant Corporation Counsel  
Councilmember Fred Blas



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SCOTT T. NAGO  
CHIEF ELECTION OFFICER

September 18, 2012

Jamae K.K. Kawauchi, Clerk  
County of Hawaii  
Office of the County Clerk  
25 Aupuni Street, Suite 1402  
Hilo, Hawaii 96720

Dear Ms. Kawauchi:

As you are aware, the focus of the previously agreed upon workshops are on learning how elections are implemented in each county and how that knowledge could be used to brainstorm together on troubling shooting with the County of Hawaii on any solutions or issues that existed for the 2012 Primary Election and which were expected to exist for the 2012 General Election.

Additionally, on August 28, 2012, your fellow county clerks and the Office of Elections, noted that a certain amount of time between workshops would be beneficial for the participants to: (a) process what has been presented, (b) consider whether certain processes or procedures, with appropriate modifications, would work in their county, and (c) come back to the next workshop to discuss with other election officials their thoughts and ideas triggered by the previous workshop.

Given that staff from your office participated in the September 10, 2012, workshop on Kauai and you have also conducted your own debriefing sessions with precinct officials in the County of Hawaii, we believe that now would be an appropriate time for the County of Hawaii to issue its own action plan for addressing the General Election, based on what it has learned from the workshop, debriefing sessions, and internal discussions.

Specifically, the General Election is fast approaching and the next workshop to meet with your election community peers on Maui will be on September 27, 2012. The workshop will give us the opportunity as an election community to work with you on your plan to ensure a successful election for the general public. Given that the very purpose of these workshops was to work



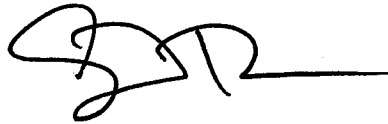
Jamae K.K. Kawauchi, Clerk  
County of Hawaii  
August 18, 2012  
Page 2

together as an election community to assist the County of Hawaii, it would make little sense to not work with you directly on your plan. As such, we would ask that you submit your detailed plan, including the names and positions of staff that will be responsible for specific tasks, no later than September 25, 2012, in order to give your colleagues enough time to review your plan and to be prepared to discuss it at the workshop on September 27, 2012.

In regards to your office's attendance at the next workshop, while we appreciate that you will be in attendance, we would also ask that you bring your elections administrator and any other staff who will be responsible for any part of the plan. Your election administrator's absence at the last workshop was unfortunate as we believe much could have been discussed between the election administrators as to finer points of election administration.

If you have any questions, please feel free to contact Ballot Operations Section Head Lori Tomczyk at 1-800-442-VOTE (8683)

Very truly yours,



SCOTT T. NAGO  
Chief Election Officer

STN:AHS:cr  
OE-276-12

c: Jeffrey Kuwada, County of Maui, Clerk  
Bernice Mau, City & County of Honolulu, Clerk  
Ricky Watanabe, County of Kauai, Clerk  
Hawaii County Council  
Elections Commission



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SCOTT T. NAGO  
CHIEF ELECTION OFFICER

September 18, 2012

Jamae K.K. Kawauchi, Clerk  
County of Hawaii  
Office of the County Clerk  
25 Aupuni Street, Suite 1402  
Hilo, Hawaii 96720

Dear Ms. Kawauchi:

At the request of the Hawaii State Elections Commission, I have been asked to write you.

In explaining to the Elections Commission our previous discussions with your office and our desire to provide you assistance, the Commission believed it to be beneficial to reiterate our offer of assistance to you and to expand upon it.

As you are aware, several problems during the Primary Election can be tracked to precinct officials not having the necessary tools to perform their duties, such as improperly packed precinct cans and supply boxes.

Additionally, due to the cell phones not being properly programmed with the correct telephone numbers, precinct officials were cut off from the ability to obtain timely support from Control Center to assist in servicing voters.

We have previously discussed working with you on these issues and we understand that there is much work to be done to properly prepare for the General Election. With that in mind, we are again offering to pack all of the precinct cans and supply boxes for the County of Hawaii and we will program all cell phones with the appropriate telephone numbers.

In terms of the logistical issues that arose in regards to the delivery of the precinct cans and supply boxes, we will attend your September 19, 2012, debriefing with the delivery and collection team members in Kona to listen to the problems, if any, and to come up with solutions.

Jamae K.K. Kawauchi, Clerk  
September 18, 2012  
Page 2

Finally, we look forward to working with you at the elections workshop on Maui scheduled for September 27, 2012. We believe it would be very beneficial to have the ability to discuss General Election preparations with you, your elections administrator, your warehouse supervisor, and any other of your support staff that will be in attendance.

If you have any questions, please feel to contact me at 453-VOTE (8683)

Very truly yours,

A handwritten signature in black ink, appearing to read 'S. Nago', with a long horizontal line extending to the right.

SCOTT T. NAGO  
Chief Election Officer

STN:AHS:cr  
OE-280-12

c: Dominic Yagong, Chair, Hawaii County Council  
Elections Commission

CarrollCox.com



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SCOTT T. NAGO  
CHIEF ELECTION OFFICER

September 19, 2012

Ms. Renee Schoen  
Deputy Corporation Counsel  
Office of the Corporation Counsel, County of Hawaii  
333 Kilauea Avenue, Second floor  
Hilo, Hawaii 96720

Dear Ms. Schoen:

This is in response to your September 14, 2012 letter, regarding correspondence between Mr. John Dill and our office, in both his official and individual capacity.

Specifically our response in regards to the two categories of information sought is as follows:

1. *Any and all communications, correspondence, or memoranda received from the County of Hawaii Board of Ethics signed by its Chair, John Dill.*

We have received no communications, correspondence, or memoranda from Mr. John Dill, in his capacity as Chair of the County of Hawaii Board of Ethics, other than the September 5, 2012 letter referenced in your letter.

2. *Any and all communications, correspondence, or memoranda received from John Dill.*

In regards to Mr. Dill, in his individual capacity as a private citizen, other than a single letter, we have not received any communications, correspondence, or memoranda from him.

Specifically, the letter is a transmittal letter to our office from Mr. Dill and it is not on letterhead. The letter transmitted a copy of a letter Mr. Dill sent to the Attorney General, which was copied to our office and a variety of others. The bottom of the letter to the Attorney General refers to

Ms. Renee Schoen  
September 19, 2012  
Page 2

attachments but the letter sent to our office did not include any of these attachments. A copy of the letter is attached for your records.

If you have any questions, please feel free to contact me at 1-800-422-VOTE (8683).

Very truly yours,

A handwritten signature in black ink, appearing to read 'Scott T. Nago', with a long horizontal flourish extending to the right.

SCOTT T. NAGO  
Chief Election Officer

STN:AHS:cr  
OE-281-12

Enclosure

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